Program of Fisher House Foundation

Fact Sheet

The Hotels for Heroes program provides hotel rooms to the families of wounded, injured, and ill service members and veterans who are undergoing treatment at authorized medical centers when a Fisher House is full. Rooms are made possible through the donation of rewards points by the hotels and rewards members and paid for by Fisher House Foundation. These rooms cannot be used for special events or leisure travel not related to the medical condition of the service member.

Fisher House Foundation administers the Hotels for Heroes and Hero Miles programs in partnership with the Department of Defense in accordance with Public Law 108-375, Section 585, the 2005 Defense Authorization Act, which was amended in 2011 to include Hotels for Heroes.

Hotel Partners

Fisher House Foundation partners with the following major hotels: Airbnb, Best Western, Choice Hotels International, Hilton, Marriott Hotels and Resorts, and Wyndham Hotels and Resorts.

How the Program Works

Requests for lodging come from two primary sources:

1. Fisher House managers make Hotels for Heroes requests when the local Fisher House is full, in order to provide lodging for a family until a room at the house becomes available.
2. Hospital case workers and other military liaisons submit requests on behalf of active duty service members who are undergoing treatment at hospitals where there is no Fisher House. These requests are approved on a case-by-case basis only.

Veterans are only eligible when the request originates through a Fisher House that would provide lodging for that veteran, but cannot because the Fisher House is full.

If a service member or their family is eligible to stay at a Fisher House, and the Fisher House is full, they are eligible to benefit from Hotels for Heroes.

The Hotels for Heroes program is designed to meet short-term lodging needs of a week or less. Lodging in excess of a week would be provided on a case-by-case basis, according to the specific circumstance and need, as identified by the requesting Fisher House manager or military liaison. Fisher Houses are the best resource for long-term needs.

For more information about Hotels for Heroes and Fisher House Foundation, visit our website at www.fisherhouse.org, or contact us at 1-888-294-8560.

1/22/2020